



Hy-Line[®]

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Genetic Excellence[®]

Hy-Line International Job Description

Job Title:	Technical Specialist
Territory:	Africa
Department:	Global Technical Services
Report To:	Global Technical Services Manager
Type:	Full-time Position
Location:	Remotely Based

Summary of the Position:

Hy-Line International is seeking a dynamic Technical Specialist to join our team. The successful candidate will be responsible for providing technical support and expertise to our clients, ensuring the optimal performance of our products. This role requires a deep understanding of poultry science, particularly commercial stock and parent stock management, a base in nutrition and poultry diseases, strong communication skills, and the ability to build and maintain relationships with customers and distributors.

Essential Job Functions and Responsibilities:

- Assist Hy-Line distributors with technical advice relating to general management, nutrition, vaccination programs and techniques, lighting programs, growing pullets to attain ideal body weights, and assisting customers in the region to realize the genetic potential of Hy-Line layers.
- Report feedback on bird performance in the region at the parent stock and commercial level predominantly to the Global Technical Services Manager and to the Regional Business Manager.
- Visit key commercial account customers to verify Hy-Line performance and to assist in improving performance to reach the birds' genetic potential.
- Retrieve and upload performance data on commercial and parent layer flocks and establish benchmarking data for performance.
- Analyze benchmark data and provide feedback to customers and producers.
- Make technical presentations to distributors and egg producers at meetings and schools.
- Write and produce technical articles and technical bulletins.
- Represent Hy-Line International in industry technical events, conferences, and congresses.
- Monitor the arrival of chick deliveries to ensure best practices at airports and farms.
- Comply with OSHA, biosecurity, and welfare regulations.
- Adhere to confidentiality, security protocols and agreements to protect sensitive information.
- Collaborate with team members to address technical-related issues and share best practices.
- Provide timely and accurate reports and summaries as required.
- Other related duties and responsibilities as needed.



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Competency and Knowledge Requirements:

- Animal science degree, veterinary degree or animal husbandry degree at the university level or equivalent in-field experience.
- Minimum 5 years of poultry management experience.
- High proficiency in spoken and written English.
- Additional regional language skills are considered strongly positive.
- Customer service driven individual with adequate online and in-person manners.
- Highly organized individual with the ability to pursue continued improvement processes.
- Good level of computer skills, mainly in Microsoft Office.
- Maintain the integrity of confidential information, both written and oral.
- Strong written and verbal communication skills.
- Ability to multi-task and resolve technical issues efficiently.
- Must be detail-oriented, proactive, and self-motivated.
- Ability to travel domestically and internationally for at least 50% of the time.

Job and Application Details:

Candidates interested in applying for this position should send a resume to the Global Technical Services Department at the following e-mail: gwassermann@hyline.com.

Company Information:

Founded in 1936, Hy-Line International is not only the world's oldest and largest layer genetics company but is the industry leader in all facets of our business. For additional information visit www.hyline.com.

Disclaimer:

Hy-Line International provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability, or genetics. In addition to federal law requirements, Hy-Line International complies with applicable state and local laws governing nondiscrimination in employment in every location where the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.